Social Broadband Tariffs

Scottish Government
Riaghaltas na h-Alba

Our Scottish Borders
Your community



What are social broadband tariffs?

Social tariffs are affordable broadband options for individuals on benefits, requiring no existing contract for signup.

They offer the same quality as standard packages but at a lower cost, with shorter contracts and **no early termination fees**, allowing flexibility if circumstances change.

Who is eligible?

Those claiming Universal Credit, Pension Credit and some other benefits

How a social tariff could help you

- It's available to people on a variety of benefits
- It's cheaper than a regular package
- Fast, unlimited broadband
- You'll pay next-to-nothing to get set up
- It could cost nothing to shift
- The price won't change during your contract
- It costs nothing to leave

Ask for help

Please see the back of the leaflet for more information and support

For new or existing customers

How to apply?

1. **Check providers** like BT, Sky, Virgin Media, Vodafone, Go Fibre - many serve the Scottish Borders.
2. **No current provider?** Just select a new one with free setup and quick install. See Ofcom for more information.
3. **Not online?** Support is available - please see the back of the leaflet for more information.

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More Information

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Ofcom

Ofcom is the independent regulatory and competition authority for the UK's communications industries. They ensure quality services, protect consumers from harm, and promote competition.

Scan the QR code above for more information on Ofcom Social Broadband Tarrifs, including a handy explainer video, or visit:

https://www.ofcom.org.uk/phones-and-broadband/saving-money/social-tariffs

Citizens Advice Bureau

Citizens Advice Bureau offers free, impartial and confidential advice to the Scottish Borders. They deliver support and guidance on a range of topics, giving people the information they need to deal with any situation and improve their lives.

Duns	01361 883340
Eyemouth	018907 50500
Galashiels	01896 753889
Hawick	01450 374266
Kelso	01573 223516
Peebles	01721 721722

Housing Associations

- Berwickshire Housing Association
- Scottish Borders Housing Association
- Eildon Housing Association
- Waverley Housing Association

Housing Associations provide a variety of support for tenants, please speak with your housing association with any support and advice needs you may have.

Live Borders

Support is also available at your local library - please visit www.liveborders.org.uk for info.



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